



Warranty

Smarter Products...Smarter Warranty

The KYK USA is covered by a 7 Year bumper to bumper warranty from date of purchase. If you experience any performance issues with any of our units, we will fix or replace it. Any machine that is damaged shall be fixed, and/or replaced with a comparable machine at no additional cost to you (minus shipping & handling). Your KYK USA unit is covered in all circumstances with the exception of damaged caused from dropping a unit or other physical damage. Do not attempt to repair the unit yourself, or your warranty could be affected. We have trained technicians that are eager to help.

Plain and Simple

KYK USA has no limitations with regards to how much water is produced from our machine, and no stipulations for things such as: There is no required time frame for replacing filters, and no required amount of filters that need to be purchased in a certain time frame. Warranty will not be voided in hard water areas. KYK USA is confident in our products and we want you to feel the same way. If you have any questions or comments regarding our warranty, please contact us.

The terms and conditions are for 7 years (from the date of purchase). Additional warranty extensions may be available for a fee, contact KYK USA for more information.

KYK USA is dedicated to customer satisfaction and support. Thank you and drink to your health.

SATISFACTION GUARANTEED

We encourage you to try our unit and drink the water so you can notice how our product can affect your life in many positive ways. We offer a 60 day trial period for you to test and use our units. If you are unhappy for any reason with your purchase, simply send it back for a full refund (minus 15% restocking fee). All that we ask is that all units are returned in like new condition, with all parts and accessories. No returns will be accepted without an RMA number, so please call us before sending back any products. Your satisfaction is 100% guaranteed at KYK USA, so if please let us know about your experience with your product. Good feedback lets us know what we are doing right. Bad feedback lets us know what we can do even better. Don't ever hesitate to contact us for any reason at all. Your opinion matters.